

## BLANCO America Warranty Program

### BLANCO PRECISION SERIES STAINLESS STEEL SINKS

BLANCO America's BLANCO PRECISION Series sinks feature a **LIMITED LIFETIME WARRANTY** to be free of all manufacturing defects under normal use.

#### **Limited Sink Warranty**

BLANCO America will replace without charge, (excluding labor) any Stainless Steel sink supplied by BLANCO America that is proven to be defective, with an equivalent replacement, within the specified appropriate period from date of purchase, to the original owner, provided it has been used solely in a residential application and installed in accordance with the BLANCO installation instructions, used and cleaned as recommended, and not damaged due to abuse, misuse, or negligence. (In the event of a warranty claim, the owner will be required to provide proof of purchase – save sales receipt.)

This warranty will not cover any damages which might be caused by the product. (Some states do not allow such limitation, so this reference may not apply to you).

BLANCO America reserves the right to inspect any sink reported to be defective prior to replacement of the sink. All decisions are final. Replacement cost **excludes** transportation and any labor costs for the removal or re-installation.

#### **BLANCO shall not be liable in case of:**

- Improper installation / modification
- Damages resulting from abuse, such as heavy impact or dropped objects
- Improper care or maintenance
- Improper applications (such as exposure to corrosive chemicals, photographic solutions, etc.)
- Any modifications made to the product after it left BLANCO America premises
- Commercial application

This warranty supersedes all other warranties, expressed or implied.

The foregoing warranties are exclusive and made only for the buyer. NO OTHER WARRANTY, WHETHER EXPRESS, IMPLIED, OR STATUTORY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL BE DEEMED TO EXIST IN CONNECTION WITH ANY OF THE GOODS OR SERVICES SUPPLIED HEREUNDER, AND ANY IMPLIED WARRANTIES FOR A PERIOD GREATER THAN THE WARRANTY PERIOD CONTAINED IN BLANCO AMERICA'S LIMITED WARRANTY ARE HEREBY EXCLUDED. BLANCO AMERICA INC. SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES IN ANY WAY RELATED TO THE GOODS OF SERVICES SUPPLIED HEREUNDER. No employee, agent, or other person is authorized to give any warranties on behalf of BLANCO America Inc. in addition to or different from the herein given to assume for BLANCO America Inc. any other liability in connection with any of its products except if in writing which is signed by any officer of BLANCO America Inc. and expressly and intentionally gives such warranties or assumes such liability.

## CARE OF YOUR BLANCO STAINLESS STEEL SINK

Your BLANCO PRECISION Series stainless steel sink is made of 304 series alloy stainless, featuring the highest quality 18/10 chrome-nickel formulation (18% chromium for shine, 10% nickel for rust resistance).

This elegant, heavy duty, 18 gauge, non-porous material is hygienic, rust free, and extremely durable. Our satin polish finish creates an enduring, easy-to-clean luster that is impervious to water stains and calcium deposits.

**Regardless of whether your sink is made of stainless steel, composite, porcelain, or enamel, the sink will require periodic cleaning to maintain the original finish.**

### GENERAL CARE & CLEANING:

- After every use, rinse thoroughly, then wipe the sink dry with a clean soft cloth. Wiping is key; this will inhibit water spotting & mineral deposits in severe hard water conditions.
- BLANCO CLEAN (STAINLESS), BAR KEEPERS FRIEND, FLITZ, GORDON'S MIRACLE SHINE, ZUD or SOFT SCRUB with BLEACH (follow directions on product) are products available in hardware & grocery stores that can be used every day to protect, polish & clean your sink.

### WHAT NOT TO DO:

- Do not use any abrasive cleaners such as scrub pads or Steel Wool, as these Products will dull and tarnish the finish.
- Don't let household cleaning agents, such as bleach, sit in your sink for a long period of time such as this may ruin the finish of your sink.

For any other questions, please contact **BLANCO America, Inc.** at:

**Phone (800)451-5782**

**Fax (800)213-1963**

**Email [www.blancoamerica.com](http://www.blancoamerica.com)**

**110 Mount Holly By-Pass**

**Lumberton NJ 08048**

### SURFACE RUST & STAINS:

- Stainless steel does not rust. Rust stains are result of iron particles, from outside sources such as water, cookwater, steel wool pads etc., that eventually develop into rust spots.
- BLANCO CLEAN (STAINLESS), BAR KEEPERS FRIEND, FLITZ, or GORDON'S MIRACLE SHINE are all effective at removing "surface" residue such as: tarnish, rust, lime deposits, & hard water stains. Follow the instructions on the bottle.

### SCRATCHES:

- Scratches are inevitable in any sink material, including stainless steel. Over time, these scratches will become uniform with the sink's grain.
- In regards to stainless steel, most minor scratches can be softened with a Scotch Brite (soft scour) pad, accompanied with a deep cleansing agent such as Bar Keeper's Friend, Comet etc. Wet pad, apply cleansing agent, rub vigorously **with the "grain"** or finish of the sink (**Note: do not just rub in one area. You must rub across the entire surface**), then rinse thoroughly.
- For severe scratches, secure a pumice rubbing compound from a hardware store, and follow the directions on the package. Note: Once the sink's finish has been restored to your satisfaction, BLANCO recommends the purchase of a customized sink grid to protect the bowl's bottom.

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